

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> • There are 19 questions. • All questions are compulsory • The number of marks carried by a question/part is indicated against it. • Content of the answer is more important than its length. • Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p style="text-align: center;">95 1/2</p>
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Name Jasleen Kaur

Roll No. 10616

Mobile No. _____

Date 03/12/2020

Signature Jasleen Kaur

Section - A.

1. Ethics is not only about right and wrong but also about the gradation of right and wrong. Comment on this statement in the wake of rationing of medical supplies in the times of CoVID-19. (150 Words) (10 Marks)

Ans Ethics :- It is defined as systematic study of human actions from point of view of their rightfulness or wrongfulness.

Though needed in day-to-day administration but during time of emergency and crisis, ethical standards of administrative machinery undergoes real test.

As seen in current situation of COVID-19, due to death of required health infrastructure such as PPE Kits, ventilators, face masks, sanitisers. There occurred following ethical dilemma for medical fraternity, corona warriors, and administration :-

- (a) Right to life of COVID patients vs Right to life of NON-COVID Patients.
- (b) Compassion vs One's official duty

Remarks

(c) Right to life and livelihood vs SOP to be followed for under lockdown

Thus it became ultra-important to make gradation of priorities or right and wrong to deliver socio-economic justice and effective public service regarding rationing of medical supplies.

~~# Keep focus on respect.~~
 Therefore ~~focus~~ ^{priority} government
 tools following measures: - ~~CM~~

- (i) Capping price of face masks and sanitizers and corona detection tests like RT-PCR
- (ii) Placing masks, sanitizers under Essential Commodities Act, punitive action for hoarding.
- (iii) Importing essential medical supplies.
- (iv) Appeal to local manufacturers and philanthropic section to donate PPE kits, ventilators, masks etc.
- (v) Partnership with private hospitals

Government's commitment under Article 47 of Constitution to improve public health, thus would be achieved.

Remarks

32

2. Law cannot mention details of human conduct in different situations. Do you agree? If yes, what should guide the conduct of a public administrator if there is a conflict between legality and ethics? (150 Words) (10 Marks)

Ans Law :- A set of instructions which induces people to act or restrain them from acting. Thus it imposes an obligation.

Human conduct is influenced by many things such as family upbringing, societal values, personal conscience, environment around one, law etc.

However Law cannot mention details of human conduct in different situations. At times there occur conflict between legality and ethics and as source of guidance for conduct of public administrator. This manifests in following ways:-

- (i) Globalisation and increasing complexity of socio-economic realities.
- (ii) E-governance and digitisation.
- (iii) Political Interference.

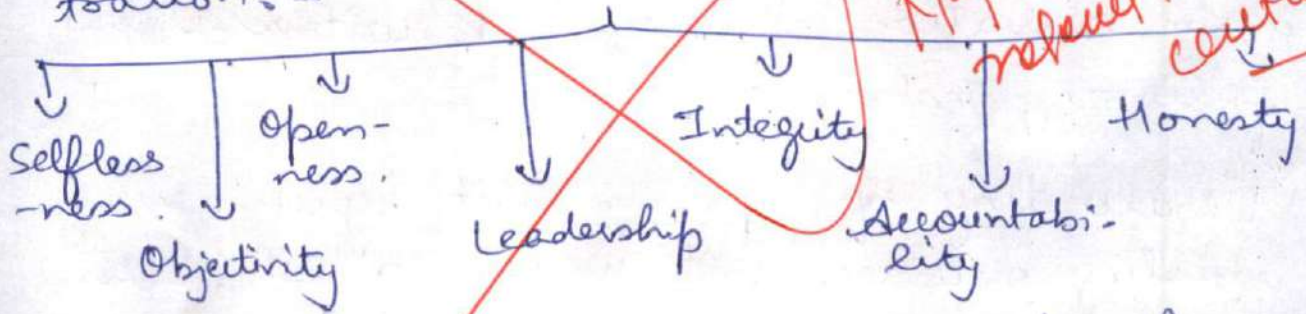
Remarks

(iv) Red-tapism, corruption in bureaucracy and bureaucratic lethargy.

(v) Aspirations of society and agenda of gov-
ernment.

(vi) law being silent on certain situations, leave things at discretion of public administrators. Though following SOP, code of conduct is primary but ethical considerations such values such as Compassion, Respect for community values, Courage and Wisdom are necessary.

NOLAN Committee has recommended 7 Principles for efficient public administration:-



Thus above mentioned values could guide conduct of public administrator in times of conflict between legality and ethics.

Remarks

1/2
you are
is not directly
meeting the
demand of
qs.
Read again

3. "Good people do not need laws to tell them to act responsibly, while bad people will find a way around the laws." (Plato). How does national character determine the success or failure of government decisions like lockdown during the Covid-19 pandemic?
(150 Words) (10 Marks)

Ans Plato, in this statement, tried to convey the message that why laws are needed and what constitute of an effective, equitable and flexible law.

As law making process want to sub decrease curb malignant tendencies and promote justice and social harmony. But there always remain some shortcomings which are unavoidable and taken advantage of by vicious brains.

During COVID-19 lockdown situation, this could be witnessed in following instances:-

- (i) Flouting of Epidemics Act by unnecessary strolling outside, not wearing mask, public prayers etc.
- (ii) Hindering work of corona warriors such as attacking doctors, eviction of medical personnel ~~staff~~ living as tenants.

Remarks

(iii) Hoarding of PPE kits, face masks, sanitizers as well as their black marketing.

As a nation, the citizens's ethical standards, cohesion, social values and morality is put to test in such situations. Thus showing a national character which

- is
- In compliance with laws.
 - Full of respect and dignity for others.
 - of Scientific temper.
 - In consonance with societal good and greater objective.

helps to ~~determine~~ success of government's decisions.

Showing exemplary behaviour and following good Samaritan practices such as encouraging medical fraternity, staying at home, ~~and~~ tauli-thaali and lightening diyas, helping weaker sections, following social distancing, going local for local are needed.

4. What do you understand by the famous injunction "the greatest good for the greatest number"? Do you think it is the perfect basis for policy-making?

(150 Words) (10 Marks)

Ans. The Utilitarian philosopher, Jeremy Bentham propounded this philosophy focusing on happiness of large numbers of people to be taken as criteria for ethical decision making.

Policy-making ensures the following :-

(i) Socio-economic justice to deprived and vulnerable section.

(ii) Optimisation of public resources.

(iii) Better public service delivery experience.

(iv) Bridging gulf between have and have-not sections.

(v) Robust governance and trust-building and its enhancement.

(vi) Reducing Arbitrariness, corruption.

Although it ensures and is mostly based by the ~~per~~ utilitarian

Remarks

principle. But diverse nature of Indian society, historical biases, lack of awareness amongst public, politician - bureaucrat - corporate nexus demands to go beyond rule-book at times to deliver benefit to intended persons.

Individual Rights and Supreme Court's enhancing its ambit has thrown new challenges to policy-making.

Thus only pursuing a consequential approach and trying to justify the end result is not sufficient.

the duty-based approach as given by Kant and the principle of Gandhian Talisman. In times of conflict of interest and tussle between two value systems administrators could also take conscience as guide.

Thus the primary objective of becoming a welfare state which ensures to uphold principles of Antodaya could be achieved.

Remarks

3

Cancellation of as per true demand of DS:

Just have your answer too theoretical if not asked!

5. "Morality is the set of rules governing behavior that rational people accept, on the condition that others accept them too." Explain how constitutional morality helps us live with social harmony. (150 Words) (10 Marks)

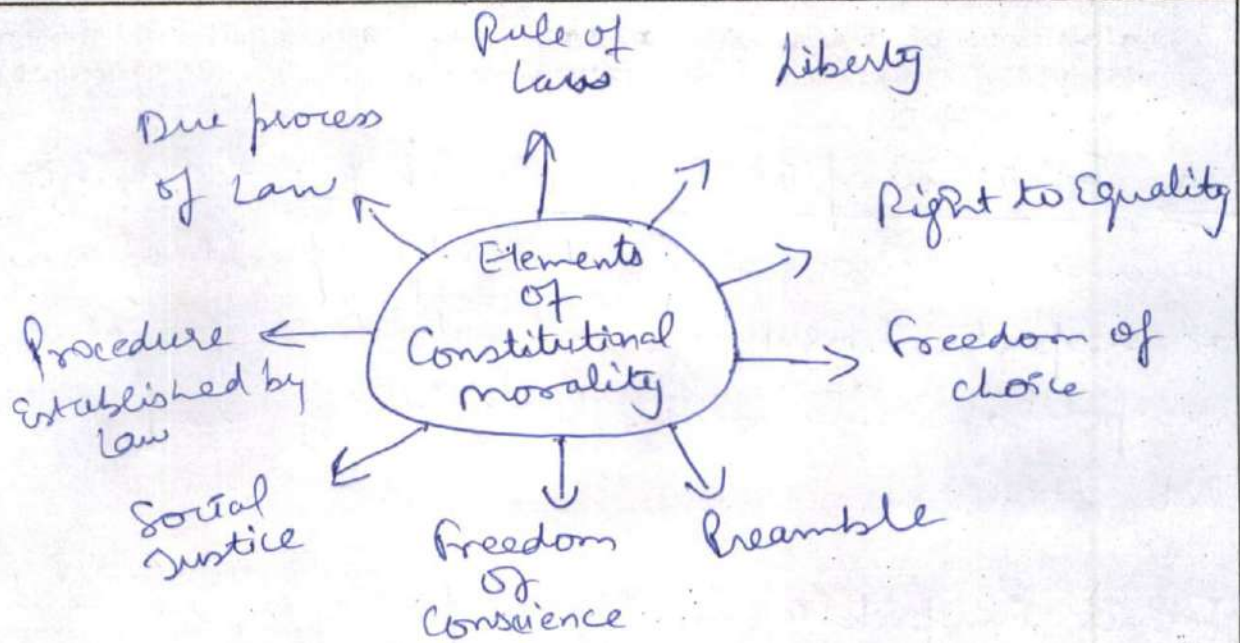
Ans Morality :- The principles concerning distinction between right and wrong or good and bad behaviour.

Constitutional Morality :- According to Dr. BR Ambedkar, Constitutional morality would mean effective coordination between conflicting interests of different people and administrative cooperation to resolve them amicably amongst groups working for realization of their ends.

Need for Constitutional morality

- 1.) Provide framework for effective functioning of government and administration.
- 2.) Useful in delineating justice - political, social, economic by policy-making.
- 3.) Dynamic human relations.
- 4.) Provides basic set of values to guide national goals and fulfill aspirations of different groups.

Remarks



It helps us live with social harmony in following ways:-

- 1) Integrate changing aspirations and ideals of society and reduce discriminate. for e.g. Sabarim - ala verdict
 - 2) Preserve trust of people in Institutions of democracy. As proclaimed by Supreme Court in 4. Governor of Delhi case
 - 3) Use laws and forms to impact, change existing social morality. for e.g. Triple Talak verdict.
 - 4) Make society more Inclusive. for instance:- Reaffirming Rights of LGBTQ.
- Upholding Constitutional morality
not just duty of Judiciary or state but also of Individuals - also.

Remarks

S. G. W.

6. "It is ethics in private relationships that ultimately determines ethics in public relationships." To what extent do you think this is correct? (150 Words) (10 Marks)

Ans Ethics in private relationship :- Define human action from the standpoint of mutual respect, tolerance, consideration for other's viewpoint, selflessness, love-caring, responsibility etc.

Ethics in public relationships is influenced by ethics in private relationship upto a certain extent. ~~Social values~~ such as:-

- 1.) Upholding dignity of every individual.
- 2.) Effective communication with different groups.
- 3.) Being responsible for your actions.
- 4.) Promoting social cohesion.

However other factors like social values, conduct rules, citizen charter, ~~object~~ also influence to a large extent the public relations.

~~For~~ It has been witnessed that a person performing his official duties

Remarks

with ~~all~~ whole-heart and receiving promotions to higher responsibility posts. Shows deviation / dilution of values in personal / private life. For Instance:-

An IPS officer from Bhopal was seen beating his wife in a viral social media post.

Moreover, following aspects of public relationships provide a leverage to go beyond one's mandated official duty:-

- (i) De-junct feedback mechanism.
 - (ii) Non-availability of written code of ethics.
 - (iii) Collusive corruption due to minimal transparency and accountability.
 - (iv) Nexus between public officials and criminal tendencies.
 - (v) Low digital literacy amongst people, hence low awareness regarding their rights.
- Thus proper feedback mechanism, social audits, transparent selection of board of directors is needed.

Remarks

3/2

Keep focus on issue, channel etc.

7. Do social norms essentially overlap with ethics? Can there be tension between these two? Illustrate how a dynamic and progressive society resolves the tension between social norms and ethics. (150 Words) (10 Marks)

Ans Social norms are prevalent practices, attitudes in society which define what is acceptable and what is not in a social framework.

Social norms do provide for foundation of ethics in following ways:-

- (i) Ashokan Dhamma was based on social norms like respecting elders, preaching tolerance, religious tolerance etc.
- (ii) Humanism and social service.
- (iii) Feeling of brotherhood and respect for each other's dignity.

There can be tensions between these two, due to following reasons:-

- (i) Derogatory social practices such as Sati, female infanticide, dowry etc.
- (ii) Lack of concern for individual choices.

Remarks

- (iii) Patriarchal attitude and gender stereotyped behaviour.
- (iv) Discrimination based on caste, religion, etc.
- (v) Traditional outlook and aversion for new ideas and modernity.

However a modern, dynamic and progressive society will resolve such tensions in following manner:-

- (i) Took rational approach to ^{question derogatory} justify norms. for Instance:- Rammohun Roy took help of Vedas to denounce Sati.
 - (ii) Promote participation of all sections. such as $\frac{1}{3}$ reservation of women in panchayats.
 - (iii) Shed away practices harming overall community. for instance:- Open defecation and building personal and private toilets.
 - (iv) Anonymity promoted by urban areas. for e.g. Transportation facilities being open to all.
- Therefore imbibing scientific temper alongwith carrying cultural ethos allows a society to impart ethical outlook to coming generation.

Remarks



8. "Although approaches of religion and ethics differ, religions do provide a bedrock of values to develop an ethical framework." Reflect upon this statement.

(150 Words) (10 Marks)

Ans Religion is a set of values, principles, ideologies which deals with subjects like metaphysics, spirituality, belief system, cycle of birth and rebirth.

Religion has always been an influencing factor in Indian society. It also shaped the ethical standards, ethical code of conduct in significant way.

How Religion provide bedrock of values to develop ethical framework :-

- (i) Vedas and Upanishads of Hindu religion talks about reverence for universal phenomenon, teaches values of healthy dialogue and critical thinking.
- (ii) Dhamashastros teaches about Purusarthas that is, Artha (wealth), Dharma (duty), Kama (desire), moksha (liberation) as goals of human life.

Remarks

- (iii) Mythology and Epic such as Mahabharata and Ramayana teaches Righteousness,
- (iv) Bhagavata Gita talks about Wishama harma and duty being utmost priority.
- (v) Buddhism through 8 fold path preaches right effort, consciousness, knowledge, resolve, speech, conduct etc.
- (vi) Jainism's principle of Ahimsa (non-violence), Aparigraha other vows including Satya (Truth), Asteya (Non-stealing) etc.

Imbibed common values such as Tolerance, respecting elders, Empathy for weaker sections, wisdom, prudence and made them part of ethical standards of Indian society.

However divisive tendencies and orthodox and conservative elements ⁱⁿ ~~promote~~ religions promote violent, intolerant, communal attitudes. This ^{is} ~~has~~ visible in multi-religious and multi-cultural society like India in form of communal violence, riots, hate speeches, radicalisation of youth, thus diminishing essence of religion and its influence on ethical behaviour of society.

Remarks

9/10
 Discuss
 faith & Reason
 in the context
 of Religion & Ethics
 4

9. Discuss attributes of 'Crisis Leadership' during the times of crisis.

(150 Words) (10 Marks)

Any Crisis Leadership :- The values which help an individual sail through difficult and challenging times and display exemplary behaviour which others recognise, revere and choose to follow.

Attributes of Crisis Leadership

- 1) Fortitude :- fearlessly working for one's cause, not submitting to challenges. for example :- Rani Ponsi's display of courage during Battle with British.
- 2) Perseverance :- Patiently continuing in course of action without regard to discouragement, opposition. Such as Laxmi Aggarwal, acid attack victim's long journey to ban acid sale.
- 3) Determination :- Strong resolution to achieve desired goals. For instance :- Sardar Patel and state's reorganisation.

Remarks

- 4.) Self and Societal Awareness :- Knowing one's strength and one's surrounding & social attitudes.
- 5.) Introspection and Course correction :- Revisiting one's approaches towards one's goals, aligning ~~action~~ ^{thoughts} with actions. For example :- APJ Abdul Kalam and India's missile program.
- 6.) Faith in Team work :- Knowing the power of team work and collective effort. For instance :- Mahatma Gandhi and decision of involvement of masses in independence struggle.
- 7.) Proactive and Promptness :- Sensing the need of situation at earliest and making quick and effective decisions.

Application of Such values result in better management of crisis, minimal loss of man and ~~other~~ resources, build trust in all stakeholders.

Remarks

4.2

10. Introduce the idea of "Vasudhaiva Kutumbakam". Do present times provoke us to change our understanding of the 'moral community'? (150 Words) (10 Marks)

Any Vasudhaiva Kutumbakam :-

This Sanskrit phrase means "The whole world is one family". It is like a small, tightly knit, nuclear family.

It's relevance :-

- (i) Promotes global attitude, rather than narrow parochialism
- (ii) Spirit of Tolerance in diverse society.
- (iii) Awareness about global issues and its local impact.
- (iv) Strengthen solidarity worldwide.
- (v) Traversing geo-political, socio-cultural boundaries knowing their artificial and man-made characteristics.

Present time offer such challenges to this idea and to moral community

- 1) Narrow-minded Nationalism :-

Remarks

- 2.) Conflict and wars for natural resources.
- 3.) Race for ~~disaster~~ Armaments.
- 4.) Religious Radicalism and Terror Attacks.
- 5.) Disregard for Mother earth, over-exploitation of resources.
- 6.) ~~to~~ Citizenship and Refugee crisis.

A moral community embodies values of mutual-respect, resolution rendering issues through dialogue, differs between good and bad behaviour and regulates it.

Present time do offer a challenge Present time do create conflict of values, social ethics, moral standards. amongst diverse sections due to above mentioned reasons. But at large the ideal of one from global family, common values set, regard for other's perspective are still relevant and desirable to effectively deal with contemporary issues.

Remarks

4/2
9/20

11. "When wealth is lost, nothing is lost; when health is lost, something is lost; when character is lost, all is lost." Why has character building been emphasised so much since ages? (150 Words) (10 Marks)

Ans Mahatma Gandhi through this statement tried to convey the importance of high moral character and moral conduct over other materialistic things such as money.

A good character displays following aspects

- 1.) Clearly differentiating good and bad behaviour.
- 2.) Open to new ideas, beliefs and thoughts.
- 3.) Responsible for one's actions.
- 4.) Aware of self and social environment.
- 5.) Quality of Temperance
- 6.) Reaches and practise justice in day-to-day activity.

Character-building emphasised due to following reasons :-

- 1.) Build strong foundation for healthy inter-
action of individual and society.

Remarks

- 2.) Being sensitive toward social issues and contribute in the upliftment of weaker sections
- 3.) Align one's conduct with overall good of society.
- 4.) High moral character checks tendencies like avarice, indulgence in anti-social activities like stealing, drugs and corrupt behaviours effectively.
- 5.) Through proper reasoning deliver justice and shuns unethical and unacceptable behaviours.
- 6.) As an integral whole makes decisions beneficial for self and larger society.
- 7.) Replace self-interest with consideration of others concern and empathize successfully.

In modern times aspects of character such as segregating waste, encouraging scientific temper, obliging with government's directions during corona pandemic, displaying good samaritan practices, etc. needed.

Remarks

9/10 + add
Role of culture, etc
in this context
3/2

12. "Relativity applies to physics, not ethics". Do you agree with this statement? Give arguments and illustrations to clarify your position. (150 Words) (10 Marks)

Albert
Any Einstein framed this statement keeping in mind the higher and universal objective of ethical set-up. His theory of Relativity was a breakthrough in unravelling mysteries of universe. Likewise through this statement a future discourse about ethics unfolded.

How relativity in ethics dilutes overall peace ~~and~~ harmonious relationship :-

- (i) Ethics based on social norms differs from one society to other, thus create conflicts. For
Instance :- Conflict between mainstream and tribal population.
- (ii) Tweaking ethical standards to serve one's self-interest, harm jeopardise organisational set-up such as :- Harshad Mehta scam, 2G Spectrum scam
- (iii) Fake news and paid media mass the credibility of journalism. thus harming media ethics.

Remarks

(iv) Over exploitation ^{of resources} by some developed countries and resultant man-induced climate change.

(v) Corrupt practices such as not providing detailed information about assets by politicians, put a blot on politics as an Institution.

In order to reduce arbitrariness and subjectivity various measures such as Regular audit by CAG, Regulatory mechanism by institutions like SEBI, IRDA, code of conduct, code of ethics,

Relativity is necessary in physics and other sciences as promotes quicker for new discoveries and inventions. But in ethics leads to erosion of societal values, narrow mindedness, parochialism, Narrow nationalism, unethical practices, dilution of international, multilateral treaties and so on.

Remarks

4
✓
Good

13. What do you understand by the term "moral agent"? Does the rise of AI make us rethink the traditional meaning of this concept? Explain. (150 Words) (10 Marks)

Ans Moral Agent :- One who makes moral judgement based on some notion of right and wrong and be held accountable for these actions.

Such person has moral responsibility not to cause unjustified harm. Traditionally, moral agency assigned only to those who can be held responsible for their actions such as a mentally stable and capable human being.

With rise of Artificial intelligence have raised following question regarding concept of moral agent :-

- (i) Lack of emotions in robots, thus low level of emotional quotient in decision making - Eng
- (ii) Pre-installed programmes and their inflexible response to different situations.

Remarks

(iii) Can a robot be held accountable for not considering right and wrong behaviour?

(iv) Technical faults and resultant loss of lives and properties.

(v) Hacking of robot's software by evil elements and resultant harm to security and safety of an entire system.

3

Remarks

Section - B

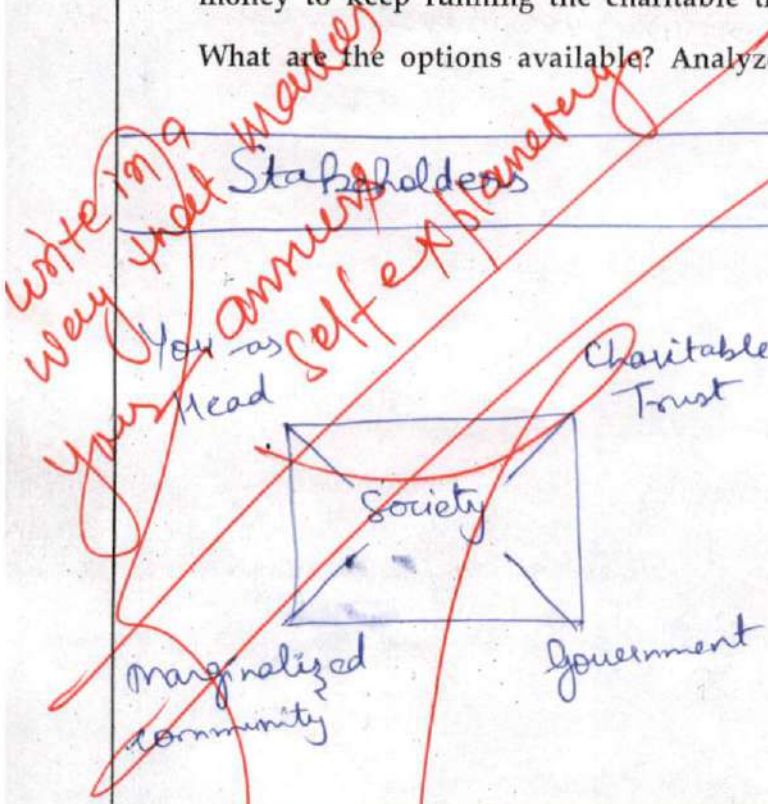
In the following questions carefully study the cases presented and then answer the question that follows:

14. You are head of a charitable trust that takes care of education, clothing, food and other basic needs of children from the marginalized community. Your organization also offers health services to the members of the weaker section. You find it difficult to serve qualitatively because of the crunch of funds. The trust runs on donations and contributions from donors only.

There has been a regular fall in contribution from several eminent persons who were prime donors previously. The response to your decision to go for a small advertisement to get a donation for the good cause is not very encouraging. However, a prominent local politician albeit with a criminal record offers a hefty donation. You are in dire need of money to keep running the charitable trust.

What are the options available? Analyze.

(250 Words) (20 Marks)



Values

- ① Social Justice
- ② Right to life.
- ③ Leadership.
- ④ Persuasion.
- ⑤ Welfare State.

India being a developing country is faced with issues such as poverty, unemployment, lack of adequate funds. Also historical and socio-cultural biases has left many depri-

Remarks

ved of basic necessities. Alongwith the government, civil society has assumed significant role to reduce deprivation and provide for upliftment of weaker section.

Options Available in the given situation
are:-

① Refuse to accept donation

Merits

- (i) Uphold ethical standards of trust and set precedent for future exigencies.
- (ii) Save from potential criminal enquiry and entanglement.

Demerits

- (i) Defeat purpose of charitable trust to serve effectively.
- (ii) Deprive children and members of weaker section of facilities provided

② Accept donation

Merits

- (i) Continuity of essential services and no burden to discontinue it.

Demerits

- (i) Crisis of conscience for head as money donated could be

Remarks

(ii) Greatest good of greatest number; be achieved,

unethically acquired one.

(ii) Taint Reputation and Goodwill of ~~the~~ Trust.

③ Seek help from Religious Institutions and place charitable charity boxes around.

Merits

- (i) Save ^{the} head from ethical dilemma and also serve the purpose.
- (ii) Wide reach provided to seek donations.

Demerits

- (i) Not an immediate solution, delay would happen
- (ii) Might involve the trust in unnecessary tussle with religious institutions.

④ Appeal ^{to} ~~for~~ volunteers to help collect funds by standing at busy public places.

Merit

- (i) Create awareness about the trust's cause.

Demerit

- (i) Accountability Issues.
- (ii) How much Question on Adequacy of funds collected.

A. Keeping in mind credibility of institution, taking money from politician would be risky. However a mix of other alternatives mentioned and with help from administration, CSR funds, philanthropic tendencies could be sought.

Remarks

8

15. Although India is amongst the fastest growing economies in the world, it still has one-third of the world's illiterates. India, being a mixed economy, needs government intervention in the area of education because education driven by profit motive cannot benefit the masses. More Indian children are in school than ever before, but the quality of government schools has sunk to spectacularly low levels. The children in these schools come from the poorest of families - those who cannot afford to send away their young to private schools elsewhere. India has had a legacy of weak schooling for its young, even as it has promoted high-quality government-financed universities. In light of the grim picture of public schooling in India, suppose you are a District Collector and a group of poor people approaches to make you aware about the pathetic conditions of public schools in their areas. They handed you a letter that contains five problems regarding the dismal state of schools, i.e., lack of hygienic toilet facility especially for girls as there are common toilets only, non-availability of clean drinking water, lack of proper security, absentee teachers and rude behavior of teachers and staff with the students. Because of such problems, often parents are not sending their children. The dropout rate is also high. Your Education Minister also expects something concrete from you as he has to answer the local public and media about this issue. With respect to such problems, how will you go about providing solutions so that your action may become example for others to learn? (250 Words) (20 Marks)

Stakeholders	Facts
① You as District Collector.	① Lack of basic infrastructure.
② Government schools and education department.	② Poor implementation of government schemes.
③ ^{School} Children and their families.	③ Inadequacy of funds and misuse.
④ Local Government	④ Apprehensions of parents regarding safety and security.
⑤ Civil Society	⑤ Abysmal teacher training.
⑥ School Staff.	

The Constitution under Article 21-A provides for free and compulsory education to children.

Remarks

between age of 6-14 years. RTE Act, 2009 provided for the same, still India lagged behind similarly placed countries in quality of education.

Following steps will be taken to solve the problem :-

- (i) Taking cognisance of the matter, assuring people regarding redressal and knowing about ground reality by contacting departmental head, Block Development officer and Panchayat heads.
- (ii) Looking for non-availability, inadequacy or misuse of funds allocated for designated purpose and taking appropriate action.
- (iii) Issuing notices and directives to Block authorities and panchayats to prepare and send a report on their plans for school development in a time bound manner.
- (iv) Removing infrastructural bottlenecks such as refurbishing school building, engaging MNREGA workers for toilet construction, laying of drinking

Remarks

water pipelines, checking water quality, school assets such as tables, benches etc.

(v) Reassessing mid-day meal scheme and its revival where defunct and making basic school necessities such as school dress, books, stationery available to students free of cost.

(vi) focus given to teacher's training, maintenance of attendance register, rewarding best performing teachers, DEEM model of schooling could be replicated.

(vii) Community level efforts for policing, watch-man for schools, school buses for children from distant places, sensitisation of school staff.

(viii) Introducing Co-Curricular activities such as organising sports event, painting, collage making competition to increase student's interest.

(ix) Time-to-Time monitoring and supervisory flying squads to ensure quality of school education maintained.

Remarks

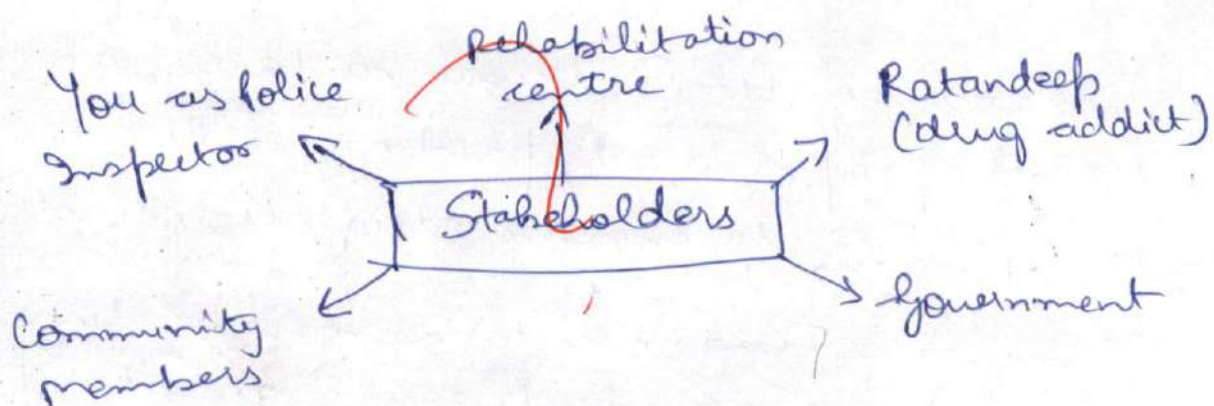
Instead of inhibiting too many points, categorise in two parts
 (a) Infra
 (b) Behavioural activities
 show that to others
 it will make your decision more effective
 more effective

16. Ratandeep, an orphan, is a 30 year young man who lives in a small town of Punjab. Ratandeep does not have much for sustenance. He does some part-time work in a Real Estate company as he is incapable of holding a full-time job due to a drug habit. He has also served jail for quite some time for possessing drugs, which he kept for his own consumption. He never sells it, nor is he involved in any other crime. But community members of his locality do not like him at all. Few senior members of his colony have approached you as you are the Police Inspector of that area. Community members have put pressure on you to arrest him, considering him as a threat to society. Community members also approached the local political leaders to do something about it. Since that community is a potential vote bank of the ruling party, so you are quite aware that sooner-or-later you will get instructions from the political quarter also to do the same. Answer the following questions based on the above situation:

- Discuss the dilemma tangled in this case?
- Is it ethical to take strict action against him?
- In what ways can you intervene in the life of such drug addicts?

(250 Words) (20 Marks)

Drug addiction is a menace in states like Punjab due to its peculiar location between Golden crescent and Golden triangle. Drug addicts often become threat to themselves and community at large. For such, their rehabilitation and re-introduction in society becomes a challenging task.



(a) In this situation, the Police Inspector is faced with dilemma between Individual Rights

Remarks

what is individual rights right in this context of drugs?

and concerns of community. Also between compassion and his official duty as the individual Ratandeep is orphan, a drug addict. Moreover dilemma between rule of law and social security exist, though as community members consider Ratandeep a threat, though there are no criminal cases pending against him.

(b) No, it is unethical to take strict action against him. As legally he is not charged of any crime yet, but possession of drugs is something which Inspector could take cognisance of and also there is no FIR lodged against him.

Compromising individual choice for sake of community violates individual rights. Moreover it would send a wrong message to those drug addicts trying to rehabilitate in society.

(c) Being a Police Inspector, one could take following steps :-

Remarks

- (i) Talking to drug addict, persuading them to join drug de-addiction centre, convincing their families for it, & counselling the person.
- (ii) Knowing about the ~~sources~~ ^{active} and potential drug peddlars, crackdown on ~~illegals~~ such tendencies and on illegal sale of sedatives and over-the-counter drugs from pharmacies and local chemists.
- (iii) Sensitising community towards such people and through involvement of civil society, launching awareness and anti-drugs campaigns.
- (iv) Providing skills and employment to clean candidates (as declared by de-addiction centres), ensuring their regular monitoring and counselling sessions.
- (v) Introducing such ~~individuals~~ to community work through NGOs so as to increase their confidence and social connect.

The ~~government~~ government is committed to ensure health and reduce consumption of intoxicating substances under DPSPs. These ~~steps~~ would serve this purpose.

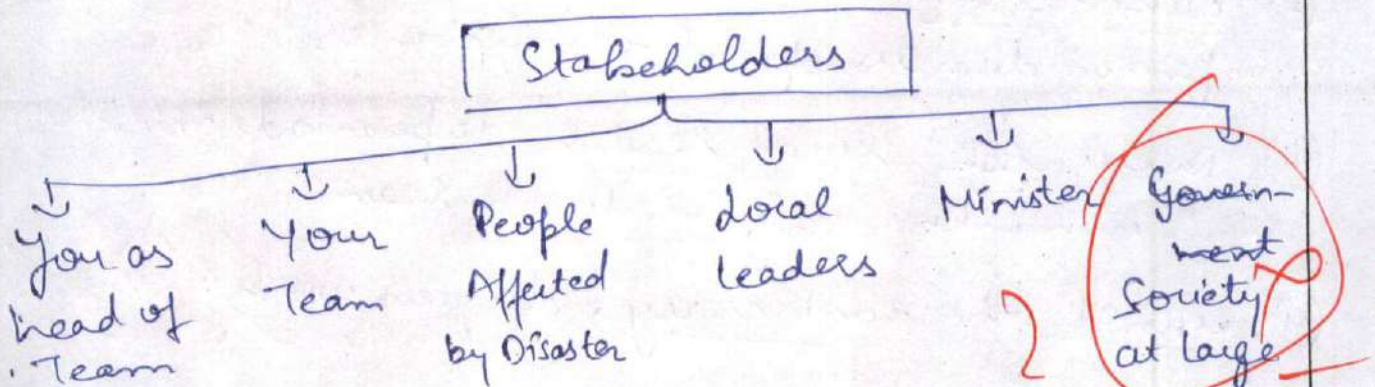
Remarks

7/2

17. You are the head of a disaster management team that has been assigned with the work of rescuing and rehabilitating thousands of people affected by an unprecedented flood. Team members include revenue officials, doctors, engineers and security personnel. However, some of the local leaders of a political party were not happy because their personal self-interest is not being served. A powerful minister of the government visits the area to make a firsthand assessment of the situation and in the process meets the local politicians who were not happy. The minister announces for the suspension of two of your revenue officials. Your entire work force gets demoralized due to this announcement and are unwilling to perform under the given situation.

- (a) What are the options before you to deal with this crisis?
- (b) Evaluate the merits/demerits of each option and suggest the best course of action. Give reasons. (250 Words) (20 Marks)

Climate Change has increased the intensity of natural disasters. This in return demands proactive and robust disaster management at the part of administration. Disaster Management Act, 2005 provides for rescue, rehabilitation, mitigation and adaption in an effective manner.



Ethical mapping Issues

- ① Right to life and livelihood of people affected.

Remarks

- ② Role of state as facilitator of rehabilitation work.
- ③ Dedication and determination of civil servants.
- ④ Political Interference, hampering effective service delivery.
- ⑤ Leadership, Persuasion skills to motivate work force.
- ⑥ SOP under Disaster Management Act.

(A) Options available to deal with crisis

- ① Accept the decision and keep continue during rehabilitation and rescue work and motivate team.
- ② Raise concern with minister and ask to revoke suspension due to special circumstances.
- ③ Proti ask local leaders to persuade minister and simultaneously motivate team.
- ④ Avoid the controversy, do your work ~~for~~ motivate team.

(B) Merit / Demerits of options

- | <u>Merit</u> | <u>Demerit</u> |
|---|----------------------|
| ① (i) Avoid unnecessary confrontation in time of crisis | (i) Lack of courage. |

Remarks

(ii) Prioritise the main objective of effective disaster management on part of the head to take a stand.

② merit

- (i) Work force not demoralized
- (ii) Not hamper disaster management work

Demerit

- (i) Could backfire, resulting in unnecessary conflict
- (ii) Not appropriate as per designation.

③ merit

- (i) Reduce tensions, allow to behave normally.

Demerit

- (i) Against principle of anonymity and political neutrality.

④ Demerit

- (i) Show lack of leadership and persuasive skills on part of the head

Demerit Merit

- (i) Allow concentration of focus on rescue and rehabilitation

Best Course of Action :- Option 1 would be the best course of action due to following reasons:-

- (i) Allow to devote unwavering attention to primary objective of rescue and rehabilitation.
- (ii) ~~Bring Boost~~ Boost team's morale, helps bring credibility to team's work, send positive message to society.
- (iii) further allowing the inquiry against revenue officials would surely bring forth their integrity and dedicated service of officials.

Remarks

For
Answers

82

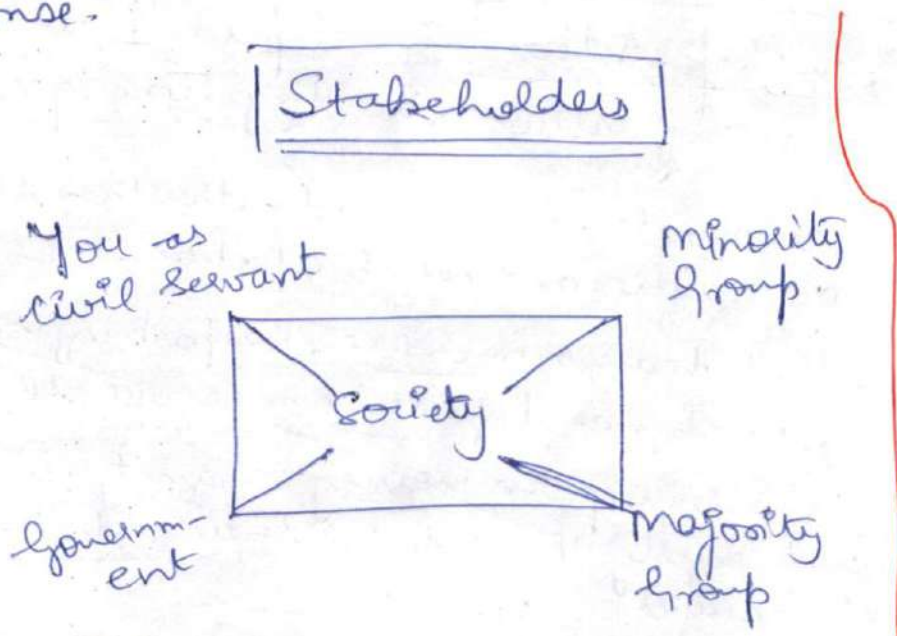
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18. You are a civil servant and posted at a place with multi-cultural and multi-identity population with one dominant majority group and a big minority group. There arose a dispute on setting up statues of their respective icons in the area, cross claiming the same space. Any casual approach or delay will cost huge as history indicates of big conflicts. The election is around the corner so different interest groups are eyeing to reap the benefit and have tensed the environment. Answer the following questions:

- What preventive steps would you take to stop flaring up of a brewing dispute?
 - If the dispute flares up and turns violent, what would be your quick measures to contain it?
 - How do you react when failure to pre-empt and contain such a situation leads to your suspension?
- (250 Words) (20 Marks)

Ans India being a diverse nation consisting of multi-religious, multi-ethnic, multi-linguistic and multi-cultural society

Due to this, aspirations of different groups at times become conflicting to each other. This creates a law and order situation for administration, demanding pro-active response.



Remarks

Ethical Mapping

- 1.) Rule of law.
- 2.) Constitutional values.
- 3.) Peaceful and Harmonious social relations.
- 4.) Civil services values.
- 5.) Principle of Justice.

Ans (a) Preventive steps to be taken to stop flaring up of a brewing dispute:-

- (i) Taking ~~recognition~~ immediate deployment of police personnel, separating and confining those elements having potential to create nuisance.
- (ii) Consulting the ^{administrative} police counterpart, charting out plan to curb possibilities of dispute direct confrontation by and also knowing about measures taken during previous disputes.
- (iii) Rigorous checking at check posts, barricading the necessary choke-points, patrolling (day and night); use of drones and CCTV cameras.

Remarks

(iv) Reaching out to representatives of both communities, if needed preventive detention of evil elements, hooligans. anti-social

Ans-b Quick measures to contain dispute

- (i) ~~With concurrence of administrative counterparts,~~
- (ii) Immediately imposition of Section 144 CrP and deployment of Anti-Riot Squad at the scene of confrontation.
- (iii) For dispersal of unlawful assemblies imposition of Section 129-132, CrP; detaining hooligans and those creating nuisance; patrolling
- (iii) Sealing / Barricading potential area / conflict hotspots; preventive detention of those with previous record of violence.
- (iv) Tracing cell phone records, supervision and surveillance over hate speeches, whatsapp forwards igniting violence, other social media.
- (v) Vigil eye at district borders, rigorous checking, CCTV footages and drones to get a bird's eye view

Ans-c Such scenarios though unfortunate but are very much part of India's socio-cultural reality. Being a civil servant demands upholding values like courage, temperance etc. Thus suspension or failure to contain such situation must not dishearten one,

Remarks as one's commitment to perform his/her official duty be the priority. Also if one has performed his duty with all integrity than one could justify it during

19. Ragging usually begins as an innocent tradition to get new students acquainted with each other but has gradually become a method by which anti-social elements of the institute assert their dominance on the campus. You are Vice Chancellor of a university where 20000 students are enrolled. Every year the cases regarding ragging of fresher students by the seniors are reported. Recently a fresher student became a victim of frequent ragging and sometimes violence when apparently he defied irrational and vulgar demands of the insensitive seniors. He complained to you related to that next day. Answer the following based on the above case:

- What would you do to restore the loss of self-esteem, to the victim?
- How will you remove the feeling of helplessness and being let down in fresher, for no fault on their part?
- If the students involved in ragging are identified, what will you do?

(250 Words) (20 Marks)

Any Stakeholders	Facts	Values
<ol style="list-style-type: none"> Ragging Victim You as Vice Chancellor Students who performed ragging Other students Parents of students and university staff. 	<ol style="list-style-type: none"> Ragging being a crime. fear, feeling of helplessness in fresher Vice Chancellor's duty to provide safe, congenial environment at university University rules Anti-social elements, reputation of university. 	<ol style="list-style-type: none"> Persuasion Wisdom Justice Compassion Social Influence.

Ragging, though a crime, is prevalent throughout educational institutes countrywide. Those who rag considers it a fun way to know about new students, in its

Remarks

extreme form, sagging at times to traumatize the victim to an extent where he/she commits suicide. Thus it is necessary to deal with this problem as and when and before it erupts.

Ans (a) To restore loss of self-esteem of the victim following actions must be done: -

- (i) Taking cognisance of the complaint, assuring him of appropriate inquiry.
- (ii) Knowing about victim's personal views on the situation, empathizing ~~at~~ with him/her.
- (iii) ~~Requesting~~ Inviting in the concerned class department head, to bring a sense of stability, security and belongingness to fresher.
- (iv) Personal counselling of the victim to ease his/her discomfort, reminding the purpose of joining University.
- (v) If required, talking to the parents of victim making them aware of situation and assuring them of appropriate action.

Ans (b) To Remove feeling of helplessness and being let down in fresher, following

Remarks

steps must be taken: -

- (i) Conveying the strict anti-ragging policy of University to them and make clear the stand of University of zero tolerance towards it.
- (ii) Issuing Notices regarding enquiry about those find involved in such practices.
- (iii) Issuing an Anti-Ragging helpline number and Portal for students to lodge complaint.
- (iv) Installing surveillance cameras, ^{and watchman} at entry, exit points, and in classrooms, at campus to ensure ^{no} entry of outsiders anti-social elements.
- (v) Briefing of teaching staff and other personnel on the issue and steps be taken to ensure congenial environment.

Ans (c) When students involved are identified, following course of action could be adopted: -

- (i) ~~Setting up of~~ Calling them one by one and listening to their part and conveying them of their being identified and anti-

Remarks

ragging policy of University.

- (i) Checking their academic records and previous complaints of similar or other natures.
- (ii) Identifying habitual offenders and first timers; consulting concerned department head and
- (iv) Issuing a warning to first timers and ~~stalking~~ contacting parents of habitual offenders, inviting them to talk about the issue.
- (v) Suspension of habitual offenders for 15 days ~~or~~ with a last warning of expulsion next time, to send message of rule-based and no-compromise attitude of administration.

Also to avoid such situations anti-ragging ~~forms~~ ^{undertaking} must be taken at time of admission from students. Healthy interaction through official fresher's day party, in-class/in-department friendly and supervised interaction be promoted.

Remarks